

Please note that this form is valid for customers who have received a **notice of failure to pay** with their invoice.

Fill in the required information below using the amounts found on the last page of your invoice and deliver it to the Dispute Administrator by one of the methods described below.

Amount of Your Notice is:

Toll charges	\$
Administrative fees including taxes	\$
Interest charges	\$
Payments and Adjustments	\$
Total	\$

Request to dispute the amount owing in the notice of failure to pay

Check the box below for the reason that applies to you. You cannot dispute the amount owing for other reasons.

You are responsible for showing us sufficient proof (like that recommended below) to support your reason for not paying.

- | | |
|---|--|
| <input type="checkbox"/> You already paid these toll charges in full.
Please attach your proof of payment. | <input type="checkbox"/> You are not responsible for the toll charges because the vehicle plate or transponder is not registered in your name.
Please attach a copy of the plate portion of your vehicle permit. |
| <input type="checkbox"/> You believe the toll charges are not correct.
Please attach an explanation of the amount you believe you owe along with the relevant bills showing the charges you are disputing and any proof of payments you have made for them. | <input type="checkbox"/> You are not responsible for the toll charges because, at the time they were incurred, your vehicle, licence plate, or transponder was lost or stolen.
Please attach documentation to verify the theft, such as a police report. |

YOUR NAME

YOUR ACCOUNT NUMBER

NOTICE DATE

PLEASE SIGN HERE

X

DATE (MM, DD, YYYY)

Delivery of notice, by one of the following methods (Please send this page in its entirety)

✉ **Mail**
407 ETR
Malton C.S.C.
P.O. Box 2130
Mississauga, Ontario
L4T 4L8

@ **Email**
da@407etr.com

☎ **Fax**
905-264-5293

📍 **Personal delivery**
6300 Steeles Avenue West
Woodbridge, Ontario
L4H 1J1

Attention: Dispute Administrator