BMO Capital Markets

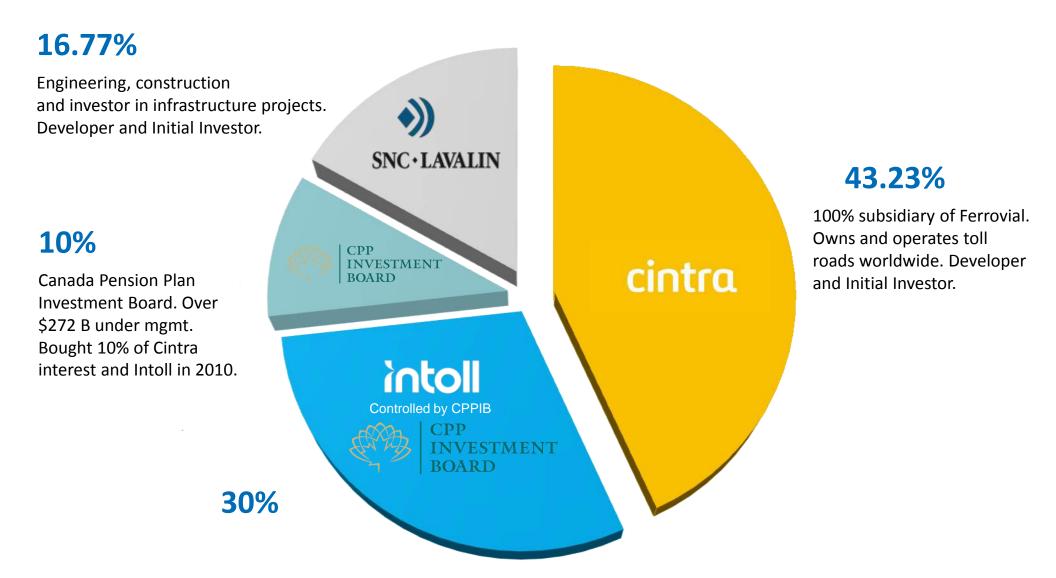
13th Annual Infrastructure & Utilities Conference
February 4, 2016



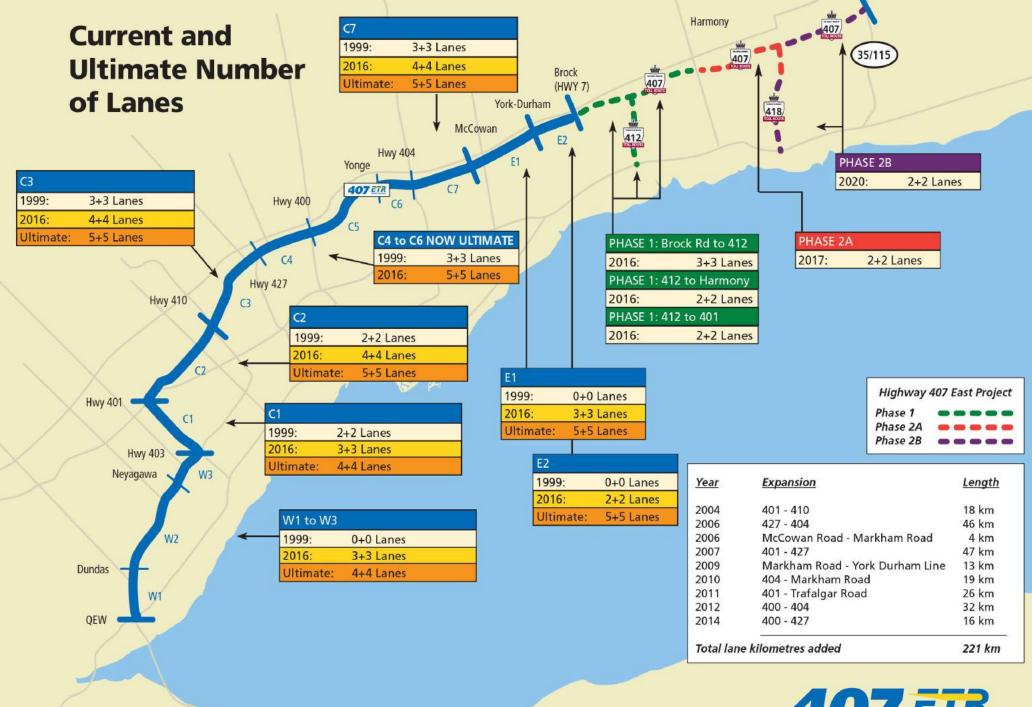
# **DISCLAIMER/DISCLOSURE**

- This presentation has been prepared by 407 ETR.
- The financial information presented is taken from quarterly and year-end statistics that have been disclosed publicly.
- All financial amounts are shown in Canadian dollars unless otherwise indicated.
- Additional information relating to 407 ETR and / or 407 International, including the 2014 Annual Information Form dated February 12, 2015, can be accessed on SEDAR.
- The statements about expected future events and financial and operating results are forward-looking. Forward-looking statements may include words such as anticipate, believe, could, expect, goal, intend, may, outlook, plan, strive, target and will. These statements reflect internal projections, expectations, future growth, performance and business prospects and opportunities, and, as they are subject to a number of risks and uncertainties, you are cautioned not to put undue reliance upon such statements as they may differ from actual results and developments.

### **407 INTERNATIONAL SHAREHOLDERS**

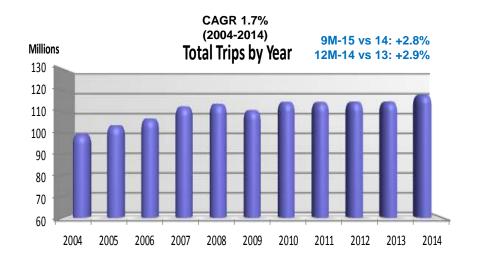


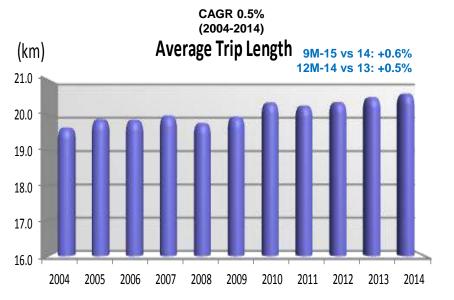


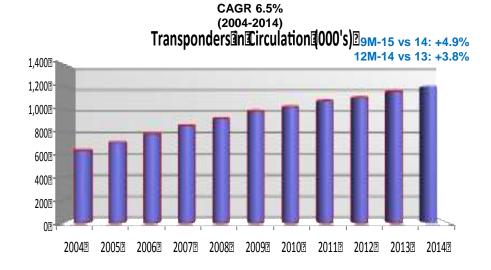


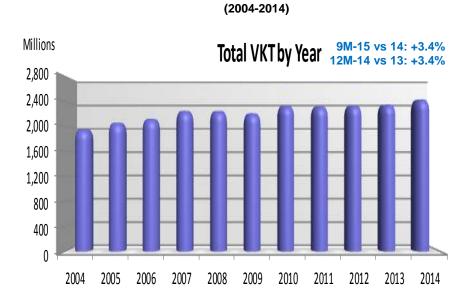


### **KEY TRAFFIC INDICATORS**









**CAGR 2.2%** 

Total annual Vehicle Kilometres Travelled equals over 58,390 trips around Earth



# 2016 ZONE/PEAK TOLLING - NEW AM/PM DIFFERENTIAL



- Rates vary by time of day, day of week and zone of highway
- Average revenue per trip: 2014 \$7.44
  2013 \$6.96, 2012 \$6.39, 2011 \$5.89,
  2010 \$5.44
- 2016 toll rate changes reflect differences in AM and PM values

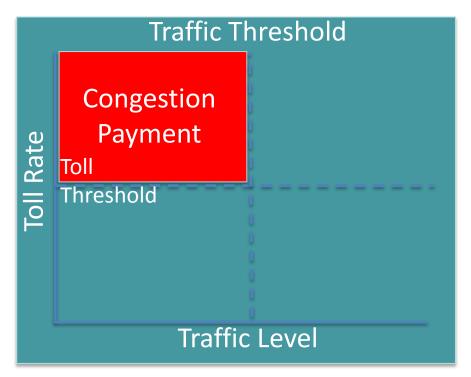
Regular Zone QEW to Highway 401 Highway 427 to Highway 404		Light Zone Highway 401 to Highway 427 Highway 404 to Brock Road		Entire Highway		
PEAK PERIOD Weekdays: 6am-7am & 9am-10am 3pm-4pm & 6pm-7pm	PEAK HOURS Weekdays: 7am - 9am & 4pm - 6pm	PEAK PERIOD Weekdays: 6am-7am & 9am-10am 3pm-4pm & 6pm-7pm	PEAK HOURS Weekdays: 7am - 9am & 4pm - 6pm	MIDDAY Weekdays: 10am - 3pm	MIDDAY Weekends & Holidays: 11am - 7pm	OFF PEAK PERIOD Weekdays: 7pm - 6am Weekends & Holidays: 7pm - 11am
AM RATE: 33.00 ¢/km PM RATE: 34.24 ¢/km	AM RATE: 37.54 ¢/km PM RATE: 38.90 ¢/km	AM RATE: 31.37 ¢/km PM RATE: 32.55 ¢/km	AM RATE: 35.67 ¢/km PM RATE: 36.97 ¢/km	28.33 ¢/km	25.95 ¢/km	21.62 ¢/km

The Heavy Vehicle Rate\*\* for vehicles over 5,000 kg (large trucks and buses) is two times the Light Vehicle Rate The Heavy Multiple Unit Vehicle Rate\*\* (tractor trailers) is three times the Light Vehicle Rate.



### SCHEDULE 22 OF THE CONCESSION AND GROUND LEASE AGREEMENT

- A Congestion Payment may be due if:
  - Applicable rate > Toll Threshold and Average Segment Flow Rate (ASFR) is less than the Traffic Threshold.
  - The congestion payment is twice the traffic shortfall times the toll rate overage.
  - Only one Congestion Payment made (\$28.7k for 2003).
  - As Traffic Threshold increases, the likelihood of a "Traffic Shortfall" increases on some segments.
  - Schedule 22 includes the concept of a Congestion Payment to ensure traffic relief in the corridor.
  - Sets minimum traffic levels (Traffic Thresholds) for each segment and direction, base on 2002 levels, and a minimum Toll Threshold.
    - The Traffic Threshold grows by 1%-3% per year after the Base Year, up to a maximum of 1,500 vehicles per hour per lane.
    - The Toll Threshold also increases, up to 30% in real terms from 1999 level.





407 ETR has invested over \$1.6 billion since 1999







### **ROADSIDE COMMUNICATIONS – SAFE DRIVING**





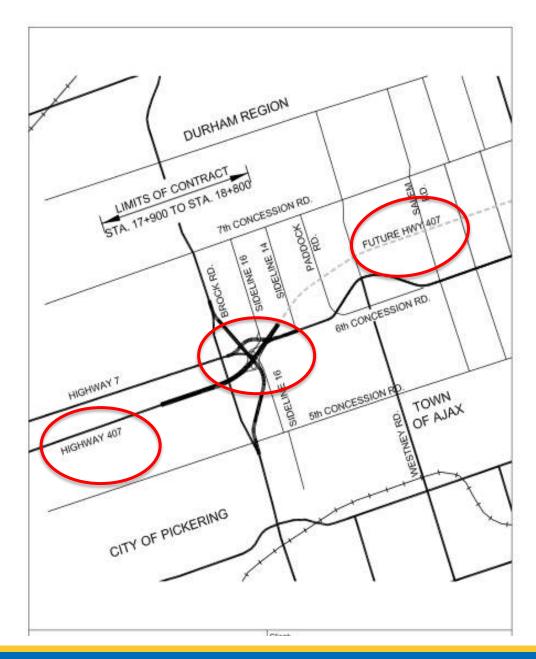




### **BROCK ROAD CONNECTION**

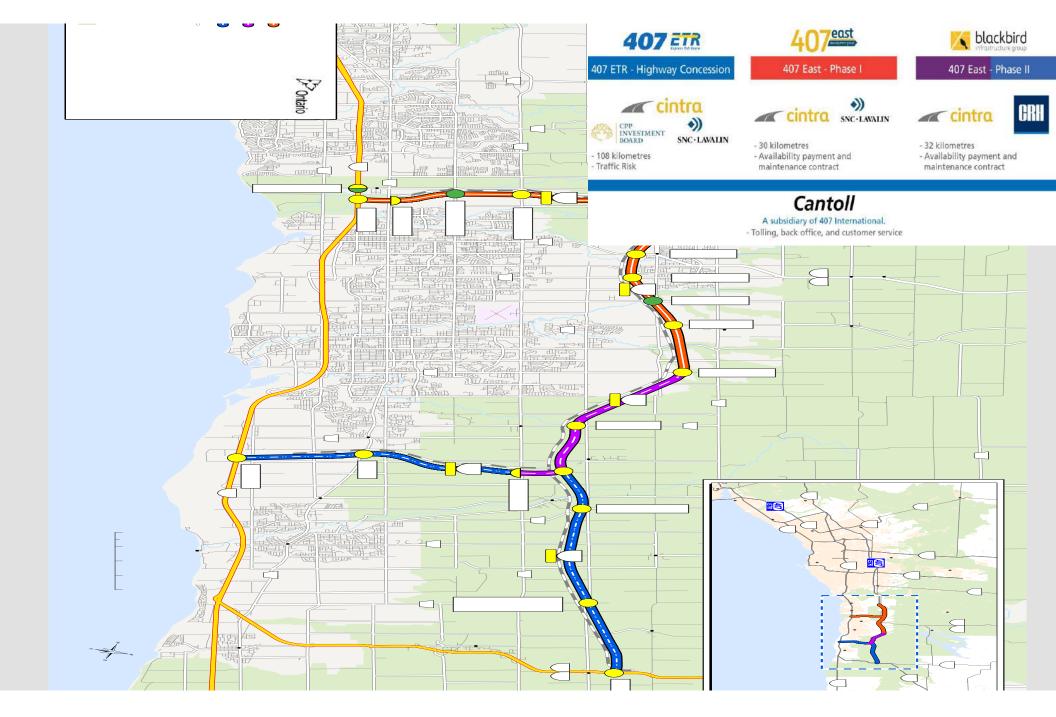






Highway 407 East Extension Project Phase 1, 2A, and 2B







# PHASE 1 AND 2 OF HIGHWAY 407 EAST CANTOLL WHAT ARE WE DOING TO SERVE





407 East - Phase I

407 East - Phase II









- 30 kilometres
- Availability payment and maintenance contract

- 32 kilometres
- Availability payment and maintenance contract

# Cantoll

A subsidiary of 407 International.
- Tolling, back office, and customer service

Transponder Lease and Transponder Management

Single Billing, Single Bilingual Call Centre

Account Management, Collections

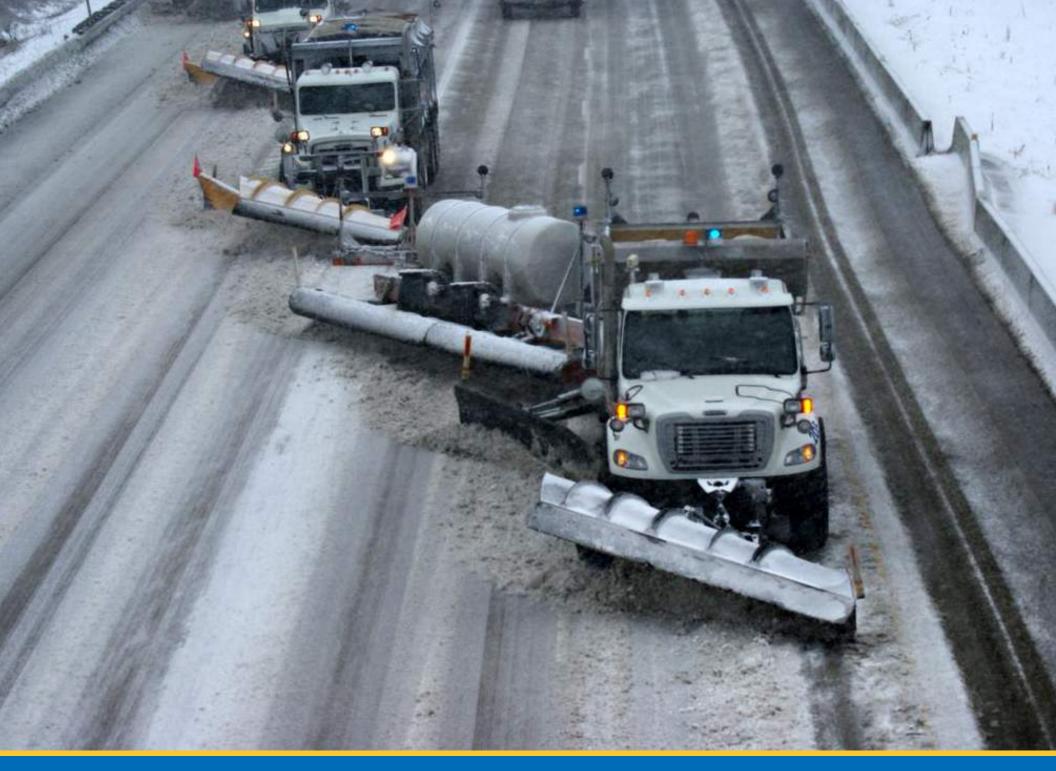
Website, In-person Customer Service

Province sets tolls and fees and retains revenues for Phase 1 and Phase 2. Cantoll provides contracted services on fee for service basis based on Provincial standards



All Maintenance,
Policing, MTO
Enforcement, Snow
Clearing and Signage
paid for through tolls





### **REGULATORY FRAMEWORK – PLATE DENIAL**

- When a customer does not pay their bill within a prescribed period of time, the Ontario Government will not allow the person to renew the license plate sticker required by law
- Targeted at people who refuse to pay their bills
- Necessary because there are no toll booths or barriers
- Can't restrict use, cut off service, etc. like other companies
- Used by Government before the sale, key part of sale agreement



NOT UNIQUE TO ONTARIO

NOT UNIQUE TO ONTARIO

SIMILAR PLATE DENIAL SYSTEMS IN

SIMILAR PLATE DENIAL SYSTEMS IN

PLACE IN OTHER JURISDICTIONS TO

PLACE IN OTHER JURISDICTIONS AND

MAINTAIN OPEN ACCESS ROAD AND

FAIRNESS TO ALL DRIVERS.

### LICENCE PLATE DENIAL - DISCHARGED BANKRUPTS - MOORE CASE

- In October 2011, 407 ETR successfully litigated the Matthew Moore v. 407 ETR case in the Ontario Superior Court of Justice, which confirmed that licence plate denial under the Highway 407 Act applies to pre-bankruptcy amounts owed by a discharged bankrupt customer.
- The *Moore* case was appealed by the Federal Superintendent of Bankruptcy to the Ontario Court of Appeal, with two matters at issue:
  - 1. "Fresh Start" principle envisioned by the federal *Bankruptcy and Insolvency Act (BIA)*.
  - 2. Operational conflict between provincial law (Highway 407 Act) and federal law, the BIA.
- In December 2013, the Ontario Court of Appeal found in favour of the Superintendent of Bankruptcy, setting aside the lower court decision and deciding that licence plate denial does not apply to discharged bankrupts since that would deny them the ability to have a "fresh start".
  - In January 2014, 407 ETR was successful in obtaining a stay of the Court of Appeal decision pending the outcome of 407 ETR's application seeking leave to appeal to the Supreme Court of Canada.
  - In May 2014, 407 ETR was granted leave to appeal and several provinces participated as interveners as the question of provincial and federal jurisdiction vs. BIA was at issue
- The Supreme Court of Canada hearing took place in January 2015 and a decision was issued on November 13, 2015.
- The Court held that the licence plate denial provisions of the Highway 407 Act are superseded by the BIA. The effect of the decision is that pre-bankruptcy amounts owed by a customer discharged from bankruptcy must be released from licence plate denial.
- 407 ETR is implementing the *Moore* decision by contacting customers impacted by the decision, and making the required account adjustments.



# PLATE DENIAL - DISCHARGED BANKRUPTS — PROPOSED CLASS ACTION

- In April 2012, a proposed class action commenced against 407 ETR based on the same key issues as in the *Moore* case (e.g. application of licence plate denial to prebankruptcy amounts owed by customers discharged from bankruptcy).
- The class action remained at an early stage pending the outcome of the recently decided Moore case (described above).
- 407 ETR intends to vigorously oppose the class action.
- The next steps in the proposed class action is for the plaintiffs to seek 'certification' from the Ontario Superior Court of Justice. Based on a five-part certification fest to be satisfied by the plaintiffs, the Court decides whether the action can 'certified' proceed as a class action.
  - The 'certification' motion will occur in the second half of 2016 with a decision by the Court to follow.
- It is not expected that the final outcome of either the Supreme Court of Canada decision in the *Moore* case or the final determination of the proposed class action will materially affect the Company's financial position.

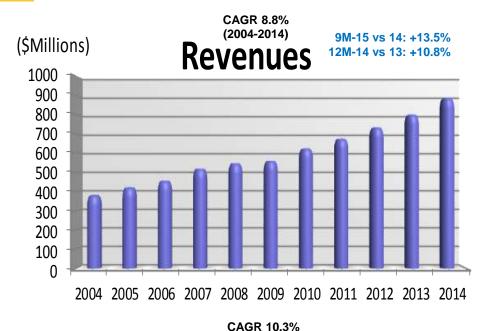


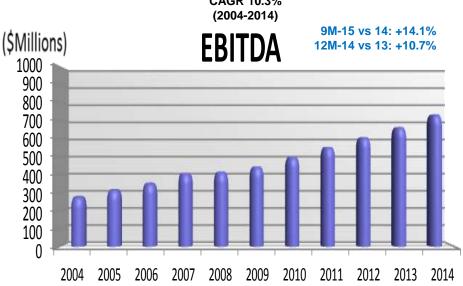
### **LIMITATIONS ACT - COLLECTIONS**

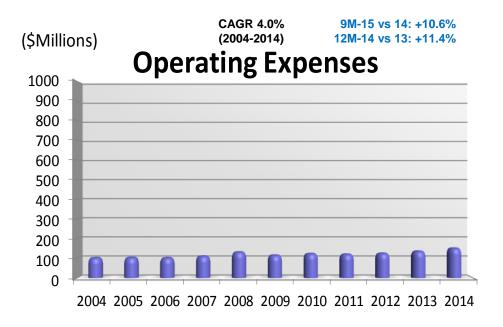
- 407 ETR transponder lease and invoice terms provide for a 15-year limitation period to commence legal proceedings for toll debts.
- ◆ In a decision released in November 2014 (with Supplementary Reasons released in July 2015) a judge of the Ontario Superior Court determined that, under the Ontario Limitations Act, 407 ETR has two years from the date of licence plate denial to commence legal proceedings for toll debts owed by personal transponder or video customers.
- The effect of this decision is that 407 ETR would have approximately 2 years and 4 months from the date of an invoice to commence a law suit. 407 ETR believes this is too soon, and would in some cases, require the Company to commence a lawsuit against a customer before it is known whether licence plate denial under the *Highway 407 Act* has been effective.
  - 407 ETR is appealing this decision to the Ontario Court of Appeal. A decision is expected by the Court sometime in 2016.
- It is not expected that the final outcome of this decision or any appeal outcome will materially affect the Company's financial position.

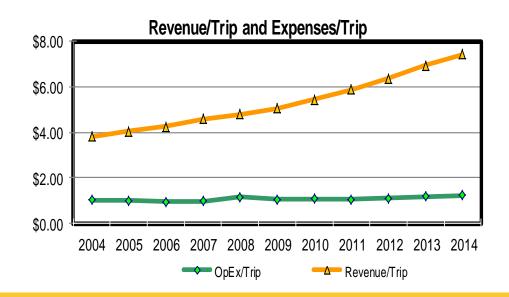


### **KEY FINANCIAL INDICATORS**





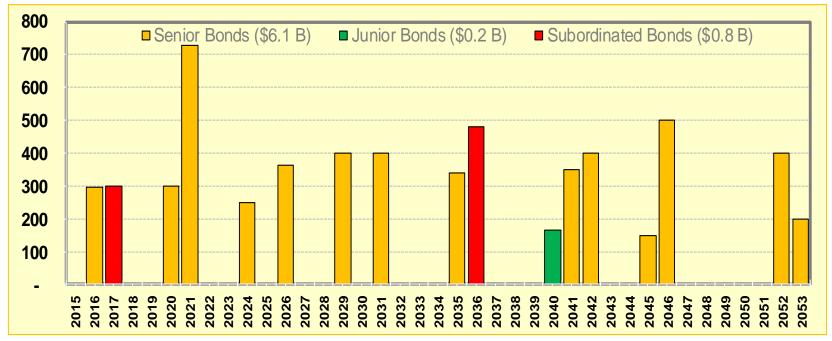




Significant Growth within a secure investment environment



### **BOND MATURITY PROFILE**





Senior/Junior/Subordinated Bonds A/A(low)/BBB, Stable Trend for all bonds



"The major routes that compete with Highway 407 (i.e. Highway 401, Highway 403 and the QEW) are often severely congested, providing commuters with strong incentives to use Highway 407. Heavy urbanization of areas to the north and south of the Highway 407 corridor make a competing highway development of any significant size very expensive and highly unlikely".



### **Debt Ratings: (February 2015)**

Senior/Junior/Subordinated Bonds A/A-/BBB, Stable Outlook

"In our opinion, 407 has a strong competitive position, given the road's good rationale, excellent organic growth drivers, and relatively high proportion of commuter traffic"



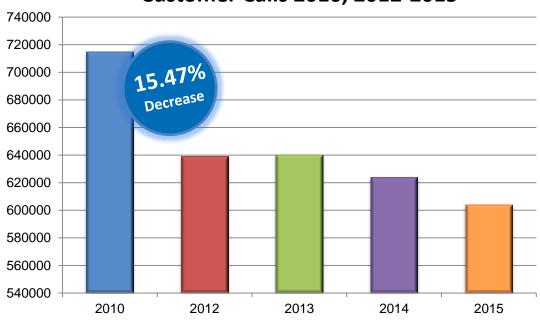
Customer Marketing, New Billing, Research, Awards, Rewards, Donations and Sponsorship



### THE TRANSITION TO SELF-SERVE

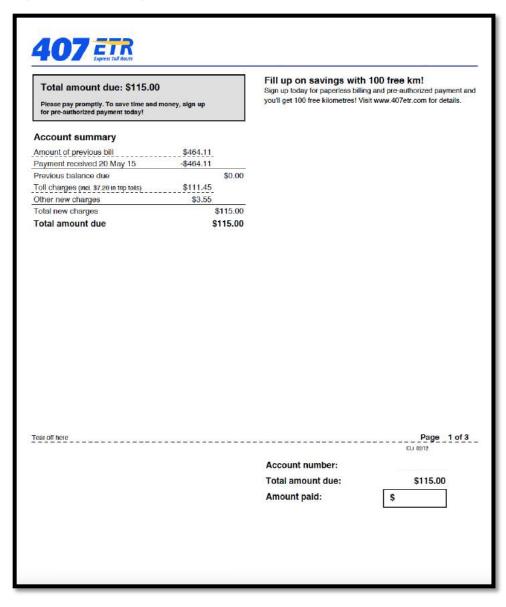
# Log in to Win. Log into your web account or create one today for a chance to win one year of free travel on 407 ETRI Learn more Make a Payment Order a Transponder Calculate Your Trip Construction

### Customer Calls 2010, 2012-2015

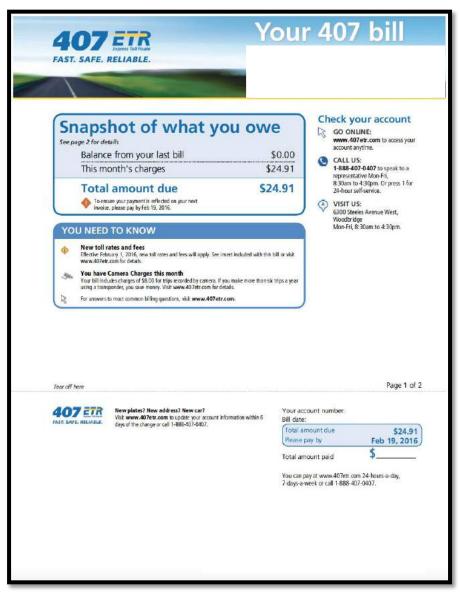


 Reduced customer calls as a result of the enhancements to the self-service account options available at 407etr.com and the efforts made to convert users.

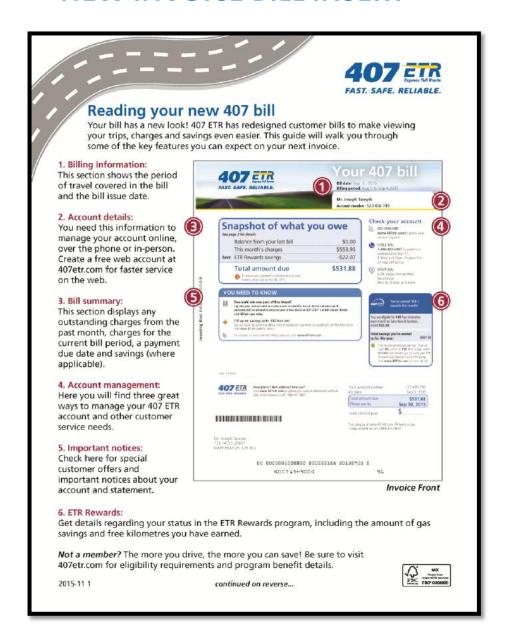
### **OLD INVOICE**

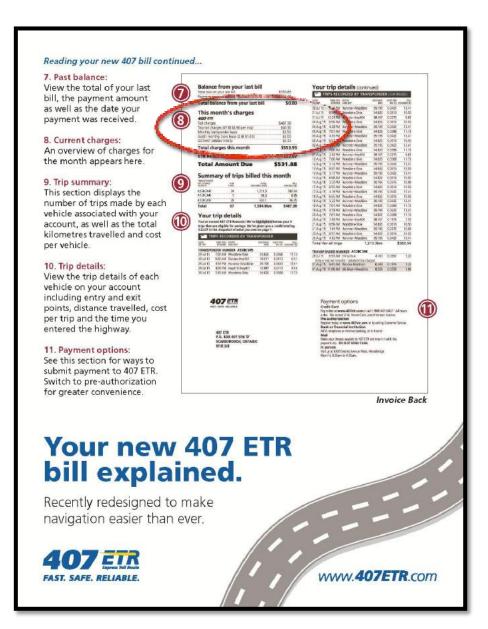


### **NEW INVOICE**



### **NEW INVOICE BILL INSERT**

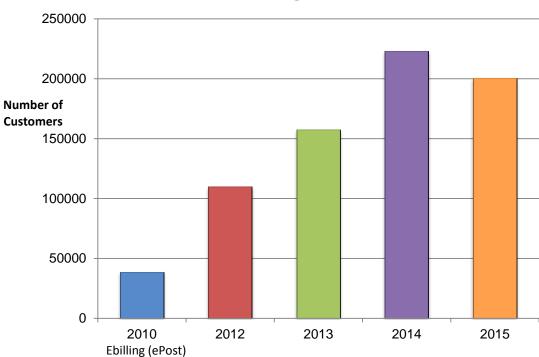




### **PAPERLESS BILLING**



### **Paperless Billing 2010, 2012-2015**



 Paperless billing at 407etr.com promoted via inserts/newsletter, emails, radio tags, sponsorship related print ads and web (everywhere).

### PRE-AUTHORIZED PAYMENT

### Pre-authorized Payment 2010, 2012-2015



Receive 50 FREE KM'

when you switch to Pre-authorized Payment!

Here's now:

Visit www.407etr.com.

Log into your account, or create a new account for free logs.

Follow the on-acreen prompts.

Don't miss out!

Please have your account number handy.

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Get ETR 1 COO Screen Name West | Woodbooking, ON | 1 L44 121 | 1 485-407-6487

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- Scheduled, on-time, never late payments, promoted via inserts/newsletter, emails, radio tags and web.
- Recent "place-and-time" preauthorization prompt after payment has further increased adoption.

start your

### **MAJOR AWARDS**

- Winner of the 2008 Canadian Council for Public-Private
   Partnerships National Award for Excellence in Service Delivery
- ISO 9001:2008 Certified
  - Committed to continuous improvement and achieving the utmost quality in the products and services we offer to meet the needs and expectations of our customers
- Winner of 2009 International Bridge, Tunnel and Turnpike Association (IBTTA) President's Award for Excellence and Technology Award
- Winner of 2010 Intelligent Transportation Systems Society of Canada's first ever New Canadian Commercial Technology/Innovation or Research and Development Award.
- Winner of multiple Service Quality Measurement Group awards for Call Centre Excellence and Leadership including First Call Resolution (the industry's most vital indicator), and Best Practices and a large group of certified World Class Customer Service Representatives.













### **SUPPORTING THE COMMUNITIES 407 ETR SERVES**

### SUPPORTING HOSPITALS in your community



As part of our community support programs, 407 ETR has, on behalf of our valued customers and dedicated employees, made contributions to several area hospitals. We thank our customers and staff for their support, and the hospitals for offering life-changing services to the communities we serve.



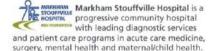
Mackenzie Health is a dynamic regional healthcare provider Mackenzie
Health
Foundation regional healthcare provider
regional healthcare provider
regional healthcare provider half million people across York Region and beyond.

William Osler Health System serves over 1.3 million people living in FOUNDATION one of the fastest growing and most culturally diverse regions of Canada.

Sunnybrook St. John's Rehab at Sunnybrook is dedicated to specialized rehabilitation, rebuilding the lives of adults recovering from life-changing illness or injury.

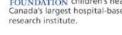
Hamilton Health Sciences supports
Health Sciences supports
Six hospitals and a cancer centre six hospitals and a cancer centre that provide specialized medical services to a region of 2.6 million people.

SOUTHLAKE Southlake Regional Health Centre is responsible for providing advanced care to more than a million people in York Region, Simcoe County, and surrounding areas.



SickKids SickKids Hospital is the leading centre dedicated to improving FOUNDATION children's health and home to Canada's largest hospital-based child health

Oukville Oakville Trafalgar Memorial Hospital Foundation Hospital offers state of the art healthcare with services ranging from emergency care to mental health to dialysis.







www.407ETR.com













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